

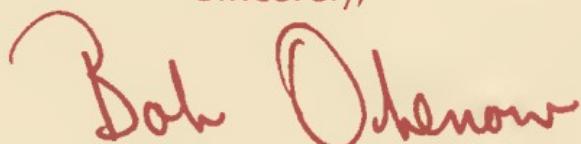
**Please rate your experiences at our campground in the following areas:**

	Excellent	Above Average	Average	Below Average	Poor
1. Check-in service	<input type="checkbox"/>				
2. Housekeeping service (trailer guest)	<input type="checkbox"/>				
3. Amenities (trailer guest) (soap, shampoo, etc.)	<input type="checkbox"/>				
4. Maintenance service	<input type="checkbox"/>				
5. Value of your site/trailer for the price paid	<input type="checkbox"/>				
6. Laundry/valet service	<input type="checkbox"/>				
7. Dining experiences					
Food quality	<input type="checkbox"/>				
Service	<input type="checkbox"/>				
Entertainment	<input type="checkbox"/>				
Value for price paid	<input type="checkbox"/>				
8. Purchases					
Quality of merchandise	<input type="checkbox"/>				
Selection of merchandise	<input type="checkbox"/>				
Value for price paid	<input type="checkbox"/>				
9. Transportation system	<input type="checkbox"/>				
10. Campground recreational facilities	<input type="checkbox"/>				
11. Check-out service	<input type="checkbox"/>				
12. Overall service	<input type="checkbox"/>				
13. Courtesy of staff	<input type="checkbox"/>				
14. Information/service provided by Guest Services	<input type="checkbox"/>				

Howdy and welcome to the WALT DISNEY WORLD Fort Wilderness Resort. We're pleased to have you with us and hope you enjoy your stay.

To provide the finest service and accommodations, we look to you, our guests, because we value your opinions. Please take a few moments to share your thoughts with us. Your comments are greatly appreciated and will be reviewed by our staff.

Sincerely,



Bob Obenour  
General Manager



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#### Comments:

Please explain any problem which remains unresolved:

100

If members of our staff were especially helpful, please let us know who they are and how they were helpful so that we can show them our appreciation.

Name: \_\_\_\_\_

Position: \_\_\_\_\_

Comments: \_\_\_\_\_

Is this your first stay at the Fort Wilderness Resort?

Is this your w  
Yes  No

Based on your experience, would you return to our resort in the future?

Yes  No  Comments: \_\_\_\_\_

TO ENSURE CONFIDENTIALITY, PLEASE SEAL THIS  
QUESTIONNAIRE AND LEAVE IT AT THE FRONT DESK OR  
RETURN IT BY MAIL.

NAME: \_\_\_\_\_  
DATES OF VISIT: \_\_\_\_\_ TO \_\_\_\_\_  
SITE NUMBER: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
CITY: \_\_\_\_\_  
STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

# BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 4788 ORLANDO, FL.

POSTAGE WILL BE PAID BY ADDRESSEE



Resort Administration  
Contemporary Resort  
Post Office Box 10,000  
Lake Buena Vista, Florida 32830-9989